



Margaret's Journey

Restoring Control and Confidence



THE CHALLENGE

The volunteer saw that isolated, lonely families lacked support networks. She wanted to use her parenting experience to offer non-judgmental friendship and practical solutions.

THE TURNING POINT

- Specialised Aid: Assisted a visually impaired mother and supported deaf child care.
- Practical Mentoring: Taught behavioural discipline, household budgeting, and basic home organisation.

THE TRIUMPH

★ Confidence Restorer: Helping overwhelmed mothers regain control.

★ Flourishing Child: Her 3-year-old son is happy, settled, and thriving in childcare.

★ Independence Builder: Empowering parents until they succeed alone.

QUICK PROFILE

- Family: Diverse family needs & twins
- Status: Long-term Home-Start volunteer

KEY SKILLS

- Practical Family Aid
- Family Support
- Isolated Family Support

"It takes courage to ask for help... it is so rewarding when the family feel they no longer need you."